



Dear Guest,

We would like to welcome you to the **Old Palace Resort**, thank you for selecting our hotel to spend your holiday and wish you a very nice stay with us. The whole team of the **Old Palace Resort** will save no efforts to make your stay a wonderful one.

### **ULTRA ALL INCLUSIVE FORMULA**

#### **FOOD**

<b>El Kasr Restaurant Set Menu Style</b>	<ul style="list-style-type: none"> <li>• Breakfast</li> <li>• Lunch</li> <li>• Dinner</li> </ul> Reservation in advance is needed at the main restaurant entrance	<ul style="list-style-type: none"> <li>• From 07:30 hrs – 10:00 hrs</li> <li>• From 13:00 hrs–15:00hrs</li> <li>• From 19:30 hrs – 21:30 hrs</li> </ul>
<b>Sea Breeze Pool Bar</b>	• <i>Late Breakfast</i>	• From 10:30hrs–12:00hrs
<b>Sea Breeze Pool Bar</b>	•Afternoon Snacks	• <i>From 13:00 hrs – 16:00 hrs</i>
<b>Sea Breeze Pool Bar</b>	<b>Ice Cream</b>	<b>From 13:00 hrs – Sunset</b>

#### **BEVERAGES**

<b>In-Room Service</b>	Water bottles, and Tea & coffee	Daily refilling
<b>Lobby Bar</b>	Local Premium alcoholics, cocktails, soft drinks, tea & coffee, All served by glass.	From 10:00 hrs – 00:00 hrs
<b>Sea Breeze Pool Bar`</b>	<ul style="list-style-type: none"> <li>• Local Premium alcoholics, cocktails, soft drinks, tea &amp; coffee, All served by glass.</li> </ul>	<ul style="list-style-type: none"> <li>• From 10:00 hrs – Sunset</li> <li>• From 20:00 hrs–23:00hrs</li> </ul>
<b>Jacuzzi Bar</b>	Local Premium alcoholics, cocktails, soft drinks, tea & coffee, All served by glass.	From 10:00 hrs – Sunset
<b>Beach Bar</b>	Local Premium alcoholics, cocktails, soft drinks, tea & coffee, All served by glass. Fresh juices and Turkish coffee is extra charge.	From 10:00 hrs – Sunset

#### **OTHER SERVICES**

**WIFI:** free in the lobby, around the swimming pools and the Rooms.

**Laundry Service:** One time free - With maximum 8 Pieces – Minimum stay 7 nights.

#### **AGAINST CHARGE**

<b>Room Service</b>	Available 24 hours	
<b>Mini Bar</b>	Filled up upon request	

**All kinds of manual coffee and fresh juices.**

#### **INFORMATION:**

- Opening times of the restaurants and bars are subject to change according to seasonality.
- Room bill credit limit is 1000 L.E
- **For hygiene reasons, Food & Beverage items must be consumed within the restaurants or bars only, as it's not allowed to take the food plats outside of the restaurants or bars.**
- Clinic: against charge on call 24 hrs through the reception.
- GYM: open from 09:00 hrs – 19:00 hrs (free of charge) Maximum 5 guests in the same time, Please sanitize the machines and equipment before and after using it.
- Bicycle Rental: against charge
- Billiard: against charge at the reception.
- Safe boxes are available in all the rooms free of charge please use it to keep all your valuables safe.
- **Please consider the dress code for the restaurants, requested to wear smart casual dress during dinner time (no slippers/ swimming shorts or half shirt).**
- A missing / lost key card is charged 35EGP
- The hotel takes no liability for any valuables left outside the safe.